

THE BRIDGE

FIRENZE 1969

THE BRIDGE STORE

RETURNED GOODS FORM

Request your "Returned Goods Code" by completing this form and send it to customercare@thebridge.it.

Please use capital letters and complete all the fields, except the "Returned Goods Code" field.

When you receive your "RETURNED GOODS CODE", write it in the dedicated field and **place this form inside the packaging** together with the defective/non-conforming products. Thank you!

YOUR PERSONAL DETAILS

Name and surname	
Address	
Phone or mobile phone	
E-mail	

YOUR ORDER INFORMATION

Order number	
Returned Goods Code*	

*if you don't have a "returned goods code" send an e-mail request to: customercare@thebridge.it ; this code must always be indicated when returning goods

RETURNED PRODUCTS (Product ID)	SIZE	COLOUR	QTY	RETURNED GOODS CODE	REASON FOR RETURN
					1. Too small
					2. Too big
					3. Does not meet my expectations/I don't like it
					4. I changed my mind
					5. It looks different from the site pictures
					6. Delay in the delivery
					7. Wrong product
					8. Defective product*
* if the product is defective, indicate the defect (mandatory):				<hr/> <hr/>	

Date and place __/__/_____, _____

Signature of the Customer _____

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IMPORTANT

Please note that any non-conformities or defects detected on the purchased goods must be reported within the terms indicated on the Sales Conditions you accepted on making your purchase; the same also indicates the rights you are entitled to concerning the ascertaining of non-conformities or defects.

In particular, you are required to send the documents below by e-mail to customercare@thebridge.it:

- a) this form duly completed;
- b) all photographic material supporting the claim;
- c) confirmation of the order sent by the Vendor and/or the sales receipt.

If, after sending the above e-mail, you receive an answer from THE BRIDGE S.p.A. authorising the return of the goods, the same must be consigned to the appointed Carrier and sent to the following address:

THE BRIDGE S.P.A. - Via E. Codignola 14/16 - 50018 Scadicci (FI), ITALY

within 30 (thirty) days from receiving such authorisation from THE BRIDGE S.p.A., **together with a copy of the authorisation and the "RETURNED GOODS CODE"**.